

Connect Your Own Domain

Point your existing domain (like `www.yourshop.com`) at your new DiveConnect website. About 10 minutes of work; no downtime; your email keeps working.

Before you start

- **Your registrar login** — the company you bought the domain from (GoDaddy, Namecheap, Cloudflare, ...). You'll add two DNS records there.
- **Your domain entered in DiveConnect** — dashboard → **Website** → **Domain**: enter the domain you want to connect so we can issue its SSL certificate.
- **Timing** — records take a minute to add; the internet usually notices within ~15 minutes (occasionally up to 48 hours).

The two DNS records

Type	Name / Host	Value	Covers
A	@	76.76.21.21	yourshop.com (apex)
CNAME	www	cname.vercel-dns.com	www.yourshop.com

Your email keeps working. These records only route your website. Do **not** delete or change any existing MX or TXT records — email uses those, and DiveConnect never needs them touched.

Step-by-step by registrar

GoDaddy

- 1 Log in and open the **Domain Control Center** (My Products → your domain).
- 2 Select **Manage DNS**.
- 3 Click **Add** → **A record**: Name @, Value 76.76.21.21. Save.
- 4 Click **Add** → **CNAME**: Name www, Value `cname.vercel-dns.com`. Save.
- 5 If an old A record on @ or CNAME on www exists (your old site), **edit it** to the new value instead of adding a duplicate.

Namecheap

- 1 Log in → **Domain List** → **Manage** next to your domain.
- 2 Open the **Advanced DNS** tab.
- 3 **Add New Record** → A Record: Host @, Value 76.76.21.21. Save.
- 4 **Add New Record** → CNAME: Host www, Value `cname.vercel-dns.com`. Save.
- 5 Remove Namecheap's default parking redirect / any conflicting records on the same hosts.

Cloudflare

- 1 Log in, select your domain → **DNS**.

- 2 **Add record** → Type A, Name @, IPv4 76 . 76 . 21 . 21.
- 3 **Add record** → Type CNAME, Name www, Target cname . vercel - dns . com.
- 4 Set the cloud icon on **both** records to **DNS only** (grey cloud). The orange-cloud proxy causes certificate errors.

Different registrar? The records are identical everywhere — find the DNS settings page and add the same two records.

Verify it worked

- 1 Back in the dashboard, open **Website** → **Domain**.
- 2 Click **Verify DNS** — it checks both records and shows what we see live.
- 3 Once verified, your SSL certificate is issued automatically and your site is live at your own address over https://.

Troubleshooting

- **Still failing after an hour?** Look for duplicate records — an old A on @ or a second CNAME on www pointing elsewhere. Keep exactly one of each.
- **Certificate error?** On Cloudflare, both records must be DNS-only (grey cloud). Elsewhere, give it a few minutes after DNS verifies.
- **Works at www but not the bare domain (or vice versa)?** One of the two records is missing — you need both.
- **Email stopped?** An MX record was deleted while editing. Restore your registrar's previous MX records.
- **Domain lives at Wix/Squarespace/Shopify?** Unlock DNS editing or move DNS to the registrar first — their “point your domain elsewhere” article covers it.

Moving from an existing website?

- **Publish your DiveConnect site first** and check it at your yourshop.diveconnect.ai subdomain before switching DNS — your old site stays live until the switch, so there's no downtime to plan around.
- **Keep the old hosting for a week** after switching, in case you need to grab content you forgot.